Solarponics Refer-A-Friend Terms & Conditions

Updated 11-12-2024

Eligibility: NEW CUSTOMERS for new projects ONLY. The Solarponics ("Company") Refer-A-Friend program is open to residents of San Luis Obispo County, Santa Barbara County, or Monterey County. Dealers, and lead generation salespersons/companies are not eligible.

A person who refers a friend is hereby called a "Referrer." The person that the "Referrer" refers is called a "Referral." To successfully register as a "Referrer", you must provide your First Name, Last Name and Valid Email, Phone Number and Mailing Address via the Refer-A-Friend Captcha Form found at https://www.solarponics.com/refer-a-friend/. By successfully registering as a "Referrer" for Solarponics, the "Referrer" is agreeing to communication with Solarponics via text messaging, email, telephone or other communications methods. All "Referrers" must submit, via website, the necessary personal information for their referral submission. Call-in referrals, or referrals made after a customer has already called in for a quote are not eligible for referral reward(s).

Once you successfully register as a "Referrer", you will be prompted to provide information of your "Referral", which will include their First Name, Last Name, Valid Email, Phone Number and Mailing Address, some items may be optional, however the more information provided at the time of registration will allow for a timely response from Solarponics. **Referrers may refer NEW CUSTOMERS for new projects ONLY.** Existing Solarponics customers are not eligible to be referred. A referral MUST be made via the web site form and must precede any communication that Solarponics may have with the "Referral." The "Referral" may receive an email from Solarponics notifying that they were referred by a "Referrer."

A Referral's project address must be within Solarponics service area to qualify. Service area includes zip codes: 93401, 93402, 93405, 93420, 93421, 93422, 93423, 93428, 93433, 93434, 93930, 93436, 93442, 93444, 93445, 93446, 93449, 93454, 93455, 93463, 93465.

A Referral can only be entered by a single "Referrer" and is recorded based on the date and time of the submission. If a duplicate referral is entered, Solarponics will accept the first referral submitted. Solarponics reserves the right to limit or restrict participation in the Refer-A-Friend Program to any person at any time for any reason. The eligibility of a "Referrer" shall be determined by Solarponics in its sole discretion.

A "Referrer" is eligible for Referral Rewards for any contract signed within six months from the time of referral submission. After six months, the referral is considered inactive and no longer eligible for rewards.

A "Referrer" is eligible for Referral Rewards for referred product purchase only. EX: if a "Referrer" refers customer X for a solar PV quote, and customer X ends up purchasing PV and water heating, the "Referrer" gets a referral reward for PV only. If the "Referrer" refers customer X for PV and water heating, and customer X buys both PV and water heating, the "Referrer" gets the referral reward for both referred products.

Referral Rewards:

Referral Rewards will be paid once the "Referee" becomes an approved contracted customer submitted by the "Referrer" **within 6 Months of the original submission date** – AND the approved referree project contract is paid in full.

The "Referrer" will be asked to complete a W-9 form and will be issued a 1099 tax form.

Promotional reward levels are as follows: **Solar Electric New Systems** (for add-on systems see below), $500 referral reward for each referral meeting the terms and conditions as outlined; **Swimming Pool Heating Systems**, $300 referral reward for each referral meeting the terms and conditions as outlined; **Battery Backup system, Battery Add-On System**, **or Solar Add-on System,** $300 referral reward for each referral meeting the terms and conditions as outlined; **Commercial Solar**, $500 referral reward for each referral meeting the terms and conditions as outlined**. Level 2 EV Charging System/ Heat Pump Water Heater:** $100 referral reward for each Referral meeting the terms and conditions as outlined. **Promotional reward levels are subject to change without notice.**

Employees of Solarponics are eligible to become a "Referrer" and will earn rewards at 50% of the posted reward level for non-employees.

All data and information supplied is used by Solarponics employees only. Information is not sold, shared, or exported outside of the Solarponics ecosphere.

The Promotional Reward is subject to all national, state and local laws including applicable tax codes. No substitution or transfer of any of the rewards by "Referrer" is permitted. Must be 18 years old or older to participate and receive referral rewards.

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